

# ZIPPO® PRODUCT WARRANTY

For additional information please visit [Zippo Repairs - Windproof Lighter | Zippo USA](#)

## Windproof Lighter

### *It works or we fix it free.™*

Any Zippo pocket lighter, when returned to our factory, will be put in first class mechanical condition free of charge, for we have yet to charge a cent for the repair of a Zippo pocket lighter, regardless of age or condition. The finish, however, is not guaranteed.

This guarantee gives you specific legal rights and you may also have other rights which vary from state to state. Other Zippo products carry their own specific warranties.

For repair steps please visit [Zippo Repairs - Windproof Lighter | Zippo USA](#)

## Heatbank™ 3

### ONE YEAR LIMITED WARRANTY

Zippo Manufacturing Company warrants the Product against manufacturing defects in material and workmanship under normal use. This warranty does not cover, and Zippo shall have no liability with respect to, damage, failure, or loss caused by or attributable to abuse, accident, misuse, improper or abnormal use, neglect, improper or unauthorized repair, failure to follow instructions provided by Zippo, or “acts of God” or other contingencies beyond the control of Zippo. This warranty does not cover incidental or consequential damages, although some states do not allow the exclusion of limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

Warranty coverage extends to the original purchaser and begins on the date of purchase and ends one (1) year there after. Other than as to the foregoing, this warranty is in lieu of all other express and implied warranties. Any implied warranties which by law cannot be excluded are limited to this same period. Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. To obtain proper instructions for service under this limited warranty, refer to repair instructions at [Zippo.com](#) or contact Zippo Consumer Relations at [consumerrelations@zippo.com](mailto:consumerrelations@zippo.com) or 1-888-442-1932. **Do not return the Product to the retail store.** If the Product is covered by the warranty, Zippo will repair or replace the item or will refund the purchase price. Any attempt to open the sealed portions of the Product case by user or any non-approved repair center will void this warranty.

**NOTE:** *Proof of purchase is required for warranty service.*

# Butane Torch Lighter Inserts

## TWO YEAR LIMITED WARRANTY

Zippo Manufacturing Company warrants the Product against manufacturing defects in material and workmanship under normal use. This warranty does not cover, and Zippo shall have no liability with respect to, damage, failure, or loss caused by or attributable to abuse, accident, misuse, improper or abnormal use, neglect, improper or unauthorized repair, failure to follow instructions provided by Zippo, or “acts of God” or other contingencies beyond the control of Zippo. This warranty does not cover incidental or consequential damages, although some states do not allow the exclusion of limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

Warranty coverage extends to the original purchaser and begins on the date of purchase and ends two (2) years there after. Other than as to the foregoing, this warranty is in lieu of all other express and implied warranties. Any implied warranties which by law cannot be excluded are limited to this same period. Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. To obtain proper instructions for service under this limited warranty, refer to repair instructions at [Zippo.com](http://Zippo.com) or contact Zippo Consumer Relations at [consumerrelations@zippo.com](mailto:consumerrelations@zippo.com) or 1-888-442-1932. **Do not return the Product to the retail store.** If the Product is covered by the warranty, Zippo will repair or replace the item or will refund the purchase price. Any attempt to open the sealed portions of the Product case by user or any non-approved repair center will void this warranty.

**NOTE:** *Proof of purchase is required for warranty service.*